

Cardiff Well-Being Plan 2018-2023 - Draft Annual Report 2018/19

Purpose of this Report

1. To provide the Committee with an opportunity to consider and scrutinise the Cardiff Public Services Board's Draft Well-being Plan Annual report 2018-2019, as prescribed by the Well-being of Future Generations Act 2015.

Background

2. The Committee has overarching responsibility for scrutiny of the Council's partnership work, and has been allocated statutory responsibility for the scrutiny of Cardiff's Public Services Board (PSB). Therefore, in line with the Council's Constitution, this Committee undertakes strategic overview scrutiny of the PSB's performance and has the power to:
 - review or scrutinise decisions made, or other action taken, by the PSB including the draft well-being plan and annual report;
 - review or scrutinise the PSB's governance arrangements;
 - make reports or recommendations to the PSB with respect to the board's functions or governance arrangements;
 - consider such matters relating to the board as referred by Welsh Ministers and report to the Welsh Ministers accordingly;
 - carry out such other functions in relation to the board as are imposed on it by the Act; and
 - require the PSB or its individual members to attend a meeting of the committee and provide it with explanations of such matters as it may specify.

The Act also requires that the overview and scrutiny committee must send a copy of any report or recommendations to: the Welsh Ministers; the Commissioner; and the Auditor General for Wales.

3. In addition, each of the Council's five scrutiny Committees has authority to scrutinise partnership activity relevant to their own terms of reference, complementing this Committee's strategic overview of partnership activity.
4. The Well-being of Future Generations Act requires the PSB to publish an annual report of the progress it has made in meeting its well-being objectives. The Act further requires that this annual progress report must be sent to Welsh Ministers; the Commissioner; the Auditor General for Wales; and this Committee as the nominated overview and scrutiny committee for consideration and scrutiny.

Previous Scrutiny

5. The Committee has previously considered and undertaken scrutiny of the work of the Cardiff PSB on four occasions in the last two years.
 - In January 2017, the Committee considered Cardiff's Well-being Assessment as part of its duty as statutory consultee under the Well-being of Future Generations (Wales) Act 2015.
 - In July 2017 it considered a report outlining its statutory scrutiny role under the Act and the draft Cardiff Well-being Objectives.
 - November 2017 the PSB's draft 5 year Well-Being Plan was scrutinised.
 - In June 2018, the Committee scrutinised the governance arrangements proposed by the PSB to deliver the Well-being Plan and how the PSB will report progress on an annual basis.
6. The Draft Cardiff Public Service Board's Annual report is at Appendix 1. The Annual Report outlines the work that the PSB has undertaken in the last 12 months and the progress that it has made in delivering the Well-being Plan and its specific objectives.
7. As part of its introduction, the PSB's Draft Annual Report provides a brief background on the role, purpose and membership of the Cardiff Public Services Board, which includes Cardiff Council, Health Board, Natural Resources Wales, the Third Sector and the Fire Authority, Police and Probation services. It also explains the purpose of the Well-being Plan in setting out the PSB's priorities for action in the next 5 years and focusses on the areas of public service delivery which fundamentally require

partnership working between the city's public and community services, and with the citizens of Cardiff.

8. The PSB's Well-being Plan contains the Well-being Objectives, the high-level priorities that the Cardiff PSB have, and the specific 'commitments,' or practical steps that the PSB and its partners will deliver together over the next 5 years. The PSB's Well-being Objectives that progress is reported on in the Draft Annual Report are the following:
 - A capital city that works for Wales
 - Cardiff grows in a resilient way
 - Safe, confident and empowered communities
 - Cardiff is a great place to grow up
 - Supporting people out of poverty
 - Cardiff is a great place to grow old
 - Modernising and integrating our public services
9. The Draft Annual report is structured using the PSB's Well-being Objectives as key section headings to report on the progress that has been made against each one of these areas. Each section provides a brief introduction about each Well-being objective and the outcomes that it hopes to achieve. Under each Well-being objective, an update on progress made on the delivery of commitments or joint projects identified in the Well-being plan, as well as an update on performance against a series of outcomes indicators identified by the Cardiff PSB in the Wellbeing Plan. Additionally, the report also identifies the PSB's priorities 2019-2020 relating to each individual Well-being Objective.

Capital that Works for Wales

10. This Well-being Objective puts emphasis on the PSB members' commitment to working together to make sure that Cardiff continues to attract and deliver major sporting and cultural events, tourists, investment, businesses and students in Wales and to position Cardiff as a capital city of international significance in a post-Brexit global economy. The report shows that the 2019 performance against the key outcome indicators e.g. unemployment rates, disposable income, access cultural provision and the number of adults that speak Welsh, has improved compared to the previous year 2018. Following the launch of the Cardiff Bilingual Strategy, partners

have published a new action plan for the City in working towards doubling the number of Welsh speakers in Cardiff. Further improvements to increase the number jobs paying the real living wage and numbers of the 16-64 age group qualified to NVQ4+ should be considered.

In response to the challenge of Brexit, the Cardiff PSB has played a leading role in ensuring a coordinated understanding and response to the risks to the local economy and public services and had established a Brexit Preparedness Group. In the last year, the PSB continues to make positive impact in delivering major events in the city and improving its strategy and response to Brexit.

Cardiff Grows in a resilient way.

11. This Well-being Objective aims to enable the PSB to effectively manage the impacts of population growth and climate change in a resilient and sustainable way. The majority of the outcome indicators that the PSB shows that improvements in 2019 performance have been achieved compared to performance in 2018. Cardiff Council and Public Health Wales have made significant progress in improving air quality and active travel through the development of and delivery of the Cardiff Sustainable Transport Strategy, the launch of the Staff Transport Charter and the expansion of the NextBike provision.

Work has been progressed by PSB partners towards a masterplanning approach in the development of new communities and in ensuring that existing assets and the design specification of future services contribute to reduction in carbon footprint. Improvements on performance figures can be made on the number of properties registered to NRW flood warning service.

Safe, Confident and Empowered Communities

12. This Well-being Objective is about ensuring that local communities are safe, confident and empowered and are able to make use of their knowledge, skills, passion, creativity and understanding to make positive contribution to society.

The 2019 performance on the outcome indicators that the PSB is seeking to show that further improvements can be achieved in the future. Although the 2019 performance (56%) of the percentage of people agreeing that they belong to the area, get on well together and treat each other with respect have demonstrated an improvement from the previous year (53%), further work is needed to develop a feeling or sense of community. Other outcome indicators show a slight decline in

performance suggesting that further work and improvements would need to be made in:

- improving engagement with residents (21%) so that they are able to influence decisions,
- in volunteering for their communities (28%), and
- reducing re-offending figures. A majority of residents (71%) indicated that they are safe and feel safe, however improvements need to further continue to increase this from the previous year.

Cardiff Council and its partners continue to develop to improve the approach, facilities and delivery of services to local communities through its community and public service Hubs and the appointment of inclusion officers to improve engagement, access to opportunities and community based services and networks. Further progress was made in improving engagement and tackling radicalisation through the establishment and development of a new Cohesion and Community Engagement Team in Cardiff Council, to work with marginalised groups, as well as in providing training resources for schools to challenge discrimination

Significant progress has been achieved in protecting and supporting vulnerable individuals through the Cardiff's Violence Against Women, Domestic Abuse and Sexual Violence service, the Public Health Wales' work on Female Genital Mutilation and the work of Barnados in supporting young people displaying harmful sexual behaviours. Additionally, significant progress was also made in new adopting partnership approach to Community Safety including the establishment of a new Community Safety Board for Cardiff as approved by the PSB and in tackling radicalisation in communities.

Cardiff is a great place to grow up

13. This Well-being Objective aims to ensure that Cardiff continues to be a place where children and young people to grow up, and benefit from its school system and the advantages that the city can bring with its range of leisure, sporting and cultural opportunities. Through the help and support of public and third sector, the inequalities that have a profound effect on the lives of children and young people can be addressed.

Most of the outcome indicators on children and young people's health that the PSB is seeking to impact as well as most of indicators on education show improvements in

performance compared to the previous year. Further work should be undertaken to reduce the percentage of children from low-income families.

Although the percentage of children cycling/walking to school has increased from the previous year, more work needs to be undertaken to increase the number of children walking and cycling so that significantly more than half of children (>50%) do this.

Significant progress has been made by the PSB members in developing and improving health and well-being, and services for children and young people through the implementation of the Child Friendly Family Strategy, and through work the adoption of new preventative Family Health Support model.

Supporting people out of poverty

14. This Well-being Objective is about supporting people out of poverty particularly those in the most deprived areas in Cardiff to benefit from City's economic growth and improve their quality of life.

The outcome indicators that the PSB is seeking to impact in this area show that improvements can be made in further reducing the percentage of households in poverty, improving healthy life expectancy and reducing smoking and increasing physical activity. Further work needs to be made in reducing the number of rough sleepers in the city.

Progress has been made to improve employment services, removing barriers to employment and improving resources and support in Community and Well-being Hubs to support people adversely affected by welfare reform. Additionally the majority of the PSB Members have committed to paying the living wage and advocating this to no less than 93 other employers across the city.

A Cardiff Food strategy has also been developed and will contribute to ensuring that there is greater access to sustainable, healthy and affordable food to support the work in addressing poverty.

The PSB partners also continues its work using an enhanced multi-agency approach to supporting homelessness.

Cardiff is a great place to grow older

15. This Partnership aim is for the city to be a great place to grow older, where older people are more empowered, healthy and happy, supported by excellent public and community services and integrated within all areas of community life.

The data on the outcome indicators that the PSB is seeking to impact show that most of the people (59%) aged 65+ have reported that their general health is good or very good. Although the percentage of older people indicating life satisfaction is also quite high at 80%, the performance data presented also shows that there has been an increased percentage of older people aged 65+ reporting loneliness (84% in 2018 and 86% in 2019).

The performance on indicators show generally positive results (in the range 78% - 86%) on older people's involvement in decisions on their care, support, their access to information and advice when needed, and in having the right accommodation for them.

Significant work has been achieved by partners in improving access to services and information via the expansion of the existing model for the First Point of Contact to Adult Services, alongside securing £6 million Welsh Government investment into well-being, social care and health services in Cardiff and the Vale. It is anticipated that the needs of older people with regards to local services, infrastructure, access to community networks and future accommodation options will be addressed with the approval of the Older People's Strategy in March this year (2019).

In working towards a Dementia Friendly City, Cardiff Council's work with its key partners and the support of the PSB had made significant achievements in the last year to include over 25,000 Dementia friends in Cardiff and the Vale and the opening of a new and Integrated Dementia Day Service in Ely in March 2019, as well as training resources and dementia café provision in Hubs and libraries across the City.

Modernising and Integrating Our Public Services

16. In recognition of the future challenges facing public services to respond to rapid growth in population, the changing expectations of citizens, the consequences of poverty and significant and ongoing resource constraints, it is acknowledged by the PSB that there is a need to adapt and make use of new and integrated approaches to service delivery. It is intended that service providers in Cardiff will continue to improve working together to deliver and meet the needs of the people of Cardiff and their communities.

The outcome indicators show improving positive results (66% in 2018 and 72% in 2019) on the public's views on the quality of public services in Cardiff. Progress has been made by key partners including Cardiff Council, Vale of Glamorgan Council, South Wales Police, Cardiff and Vale University Health Board, Welsh Health Estates and Welsh Government in working towards adopting a cross public service approach to the management of public property. So far, an asset review has been undertaken to identify where there are opportunities for new partnership in service provision to be explored.

A new approach to locality working and community engagement, improving connectivity through the use of digital technologies is being led and progressed by Cardiff Council. Additionally, work is being progressed towards improving skills sets of the workforce in the public sector.

Way Forward

17. In attendance to answer Members questions will be the Leader, Councillor Huw Thomas, in his capacity as Chair of the PSB and Paul Orders, Chief Executive of Cardiff Council. Representatives from our statutory partners will include Maria Battle, Chair of Cardiff and Vale University Health Board and Dr Sian Griffiths.

All partners will be invited to comment on the progress that has been made by their respective organisations and in working in partnership to achieve the Well-being objectives identified in the Plan.

18. Members will then have an opportunity for questions to the panel representing Cardiff's Public Services Board.

Legal Implications

19. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters there are no direct legal implications. However, legal implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any legal implications arising from those recommendations. All decisions taken by or on behalf of the Council must (a) be within the legal powers of the Council; (b) comply with any procedural requirement imposed by law; (c) be within the powers of the body or person exercising powers on behalf of the Council; (d) be undertaken in accordance with the procedural requirements imposed by the Council e.g. Scrutiny Procedure Rules; (e) be fully and

properly informed; (f) be properly motivated; (g) be taken having regard to the Council's fiduciary duty to its taxpayers; and (h) be reasonable and proper in all the circumstances.

Financial Implications

20. The Scrutiny Committee is empowered to enquire, consider, review and recommend but not to make policy decisions. As the recommendations in this report are to consider and review matters, there are no direct financial implications at this stage in relation to any of the work programme. However, financial implications may arise if and when the matters under review are implemented with or without any modifications. Any report with recommendations for decision that goes to Cabinet/Council will set out any financial implications arising from those recommendations.

RECOMMENDATION

21. It is recommended that the Committee to consider the information contained within the report and whether it wishes to provide any comments, observations, or concerns as outlined in paragraph 2 above.

DAVINA FIORE

Director, Governance & Legal Services

04 July 2019